



MAITRI GLOBAL
— EFFICIENCY EXTENDED —

Driving Business Agility
with Scalable & Secured
IT System





Challenges

Challenges faced by major companies



Difficulty in aligning enterprise systems



Compliance risks in multiple countries



Issues with system speed, stability & scalability



Difficulty in scaling talent & infrastructure



Lack of project visibility or delayed deliveries



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Advantages in Partnering with Maitri Global

- Seamless ERP & IT integrations
- Robust IT Infrastructure Management
- Project success with strategic oversight
- Agile, Scalable & Cost-Efficient Delivery
- Local support + global standards





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About Maitri Global

Since 2013, Maitri Global has been a trusted partner for businesses across Oman, UAE & India, delivering integrated IT, ERP and IT recruitment solutions that align people, process and technology.

What sets us apart:

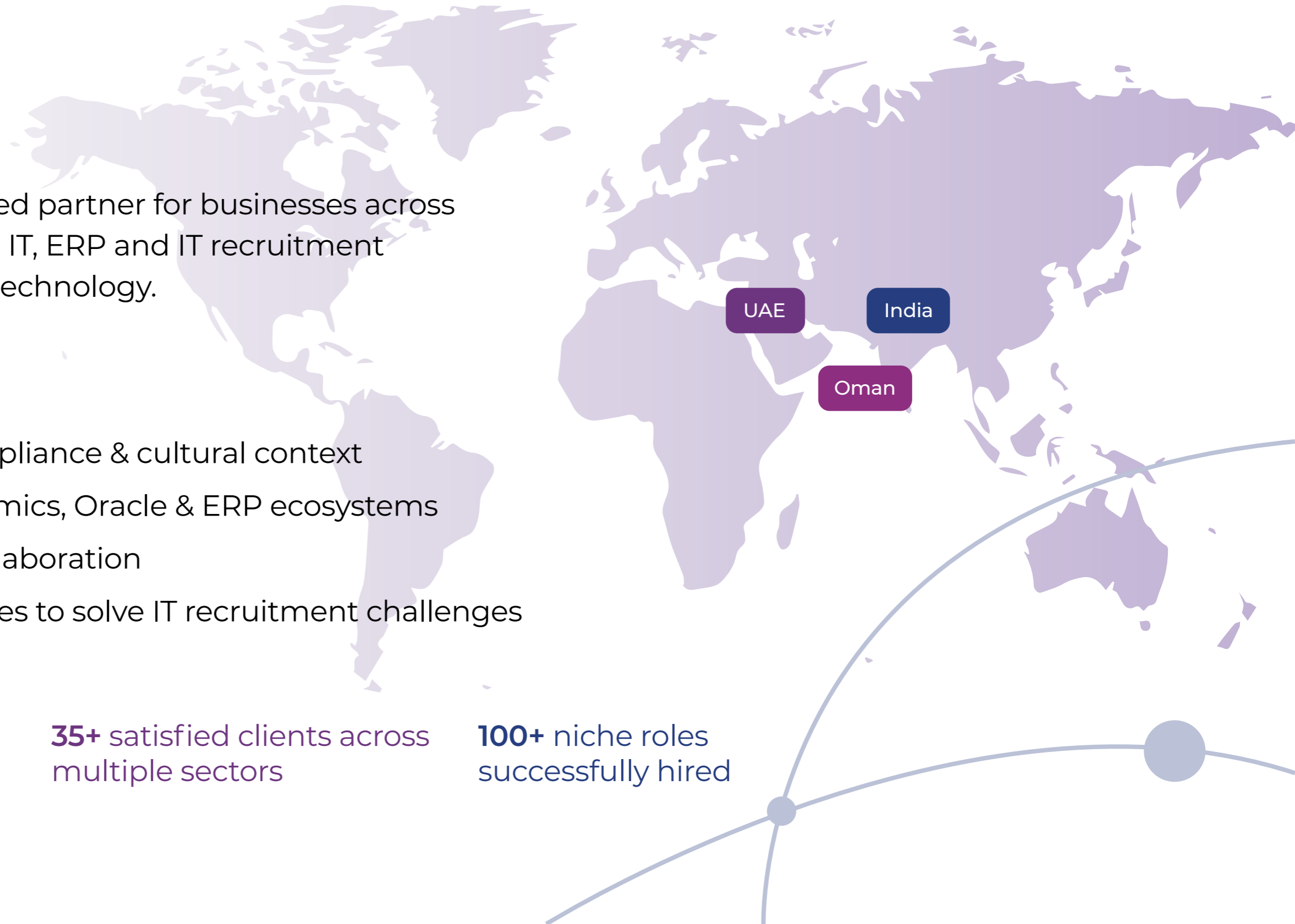
- Strong understanding of regional compliance & cultural context
- Deep expertise in SAP, Microsoft Dynamics, Oracle & ERP ecosystems
- Solutions inspired by harmony and collaboration
- Manage company's recruitment services to solve IT recruitment challenges

Our impact so far:

25+ IT & ERP projects successfully delivered

35+ satisfied clients across multiple sectors

100+ niche roles successfully hired





Maitri Global's Core Offerings

- 1 ERP Solutions, Database & Security**
Customized ERP | Software | Database
- 2 Project Management**
Agile-led | Risk-Aware | Outcome-Driven
- 3 IT Recruitment Solutions & Training**
RPO | Contract Hiring | Advance Skill Training





RPO Services

- End-to-end hiring support
- JD creation, sourcing & onboarding
- Specialized for IT & tech roles

Staff Augmentation

- Flexible workforce scaling
- Contract-based placements

IT Recruitment Solutions & Trainings

Contract-to-Hire

- Try-before-you-hire model
- We manage payroll & compliance
- Ideal for evolving workforce needs

Advance Skill Training

- Industry relevant technical courses
- Skill development aligned with business needs

Permanent Recruitment

- Leadership & specialist hiring with confidentiality
- Thorough screening for quality & cultural fit
- Strong industry network for strategic placements



ERP Solutions, Database & Security

Comprehensive enterprise solutions for streamlined operations, secure data management and robust system performance.



Microsoft Dynamics ERP

- Consulting, implementation & dedicated support
- Tailored solutions to drive business growth

Custom ERP Solutions

- Real-time data integration across departments
- Enhanced visibility & better decision-making



SAP Support

- Data migration, upgrades & patch management
- Module configuration, System optimization & performance tuning
- Proactive issue resolution

SharePoint Services

- Administration, development & migration
- Seamless collaboration & content management



Oracle

- Design, implementation & consolidation
- Backup, recovery & security
- High availability & replication
- Oracle APPS DBA & cloud migration

IT Consultation

- End-to-end consulting and seamless implementation
- Ongoing support for performance optimization and stability

Project Management

Expert-Led, Outcome-Focused



Project Management is about delivering outcomes with precision and clarity. At Maitri Global, our project management services focus on structured execution, proactive risk handling and resource alignment. We partner with businesses to ensure projects are delivered on scope, on time and with measurable impact.

- Project planning & strategy
- Resource optimization
- Risk mitigation & communication
- Certified PM professionals

Maitri Global ensures clear stakeholder communication and delivers with a commitment to excellence that elevates every project.





Database & Cloud

Reliable data management & robust security

MySQL & Microsoft

- Monitoring & tuning
- MySQL upgrades & migrations
- High availability & disaster recovery
- Cloud migration to Azure

Oracle & Exadata

- Design, implementation & consolidation
- Backup, recovery & security
- RAC, Data Guard, GoldenGate
- Oracle APPS DBA (cloning, patching, migration, upgrade)
- Cloud migration

Network Security

- Powered by IBM QRadar SIEM
- Log source management
- Health checks & backups
- Threat detection & correlation
- Compliance & performance monitoring



Training & Development

Industry Certified Programs

Tech & Software

- Python, Microsoft, Oracle, SAP, CompTIA

Project Management

- Agile project management, Scrum master, Microsoft project training

Design & Marketing

- Graphic Design, CAD, Sales & Branding

Enterprise IT

- Networking, Security, Fire & Safety, US-accredited programs

Soft Skills & Language

- Communication, workplace readiness



Some of our Esteemed Clients



Some of our Esteemed Clients





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Ready to simplify your systems?

Mail us on info@maitriglobal.com or visit us on www.maitriglobal.com



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Our clients' ROI so far... and counting

• Hiring time reduced by: 60%

• ERP implementation efficiency gain: 30%

• IT downtime reduced by: 45%

• Client satisfaction rate: 95%

Thank You



Empowering Enterprise Growth through Microsoft Dynamics 365



Tailored ERP for every business scale

Dynamics 365 Finance & Operations

- For large enterprises,
- Global operations,
- Advanced supply chain

Business Central

- For growing businesses,
- Streamlined finance,
- Inventory
- Projects

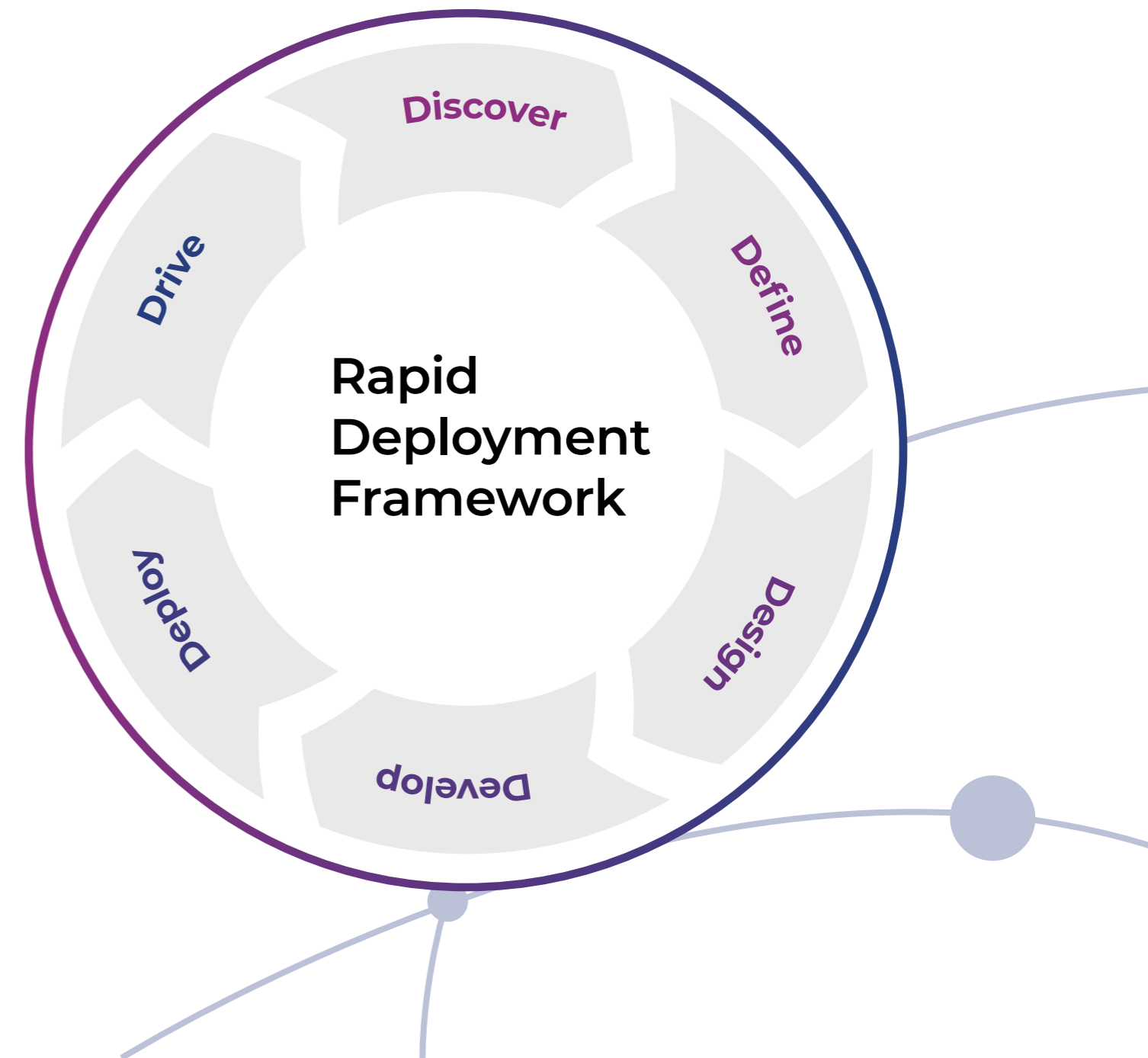
Strong Domain Expertise:





Differentiators That Matter

- Business-First Mapping: ERP tailored to your processes (not the other way around)
- Hybrid Agile-Phased Delivery: MVP rollout + agile sprints
- Industry-Specific Templates (Construction, Trading, Retail, Healthcare, Manufacturing)
- Certified Functional & Technical Team
- In-House Customization & Localization Lab
- Azure Hosting + Security Setup Support





Consultation - Implementation - Support

Business Consulting & GAP Analysis

- Identify process gaps and align ERP solutions with business goals.

Localization (Taxation, Language, Payroll)

- Identify process gaps and align ERP solutions with business goals.

ERP Implementation & Customization

- Seamless deployment tailored to your operations and industry needs.

AMC & Continuous Support

- Ongoing maintenance and support to ensure optimal performance.

Data Migration & Integration

- Secure, accurate data transfer with smooth system integration.

Training & User Enablement

- Empowering users with hands-on training for effective system adoption.





Extending Dynamics to the Enterprise Edge

Power Platform

- Automate tasks with Power Automate & custom apps via Power Apps

Microsoft 365 Integration

- Embedded Excel, Outlook, Teams

Third-party connectors

- Shopify, Salesforce, Odoo bridge





Cybersecurity & Compliance Services

End-to-End Cybersecurity, Risk Management, & Compliance Solutions

Governance, Risk & Compliance

- ISO 27001:2022 (Information Security Management System).
- SOC 2 Type II (Service Organization Compliance).
- PCI DSS & PA DSS.
- NIST Cyber Security Framework (CSF).
- IT General Controls (ITGC) / IT Application Controls (ITAC).
- IT Risk Assessment.
- MPA Content Security Program.
- Assessment of Social Media Accounts.
- ISO 27701:2019 (Privacy Information Management System).
- GDPR (General Data Protection Regulation).
- CCPA (California Consumer Privacy Act).
- PDPA (Personal Data Protection Act).
- NIST 800-82.
- ISA 99/IEC 62443-2.1, 3.2, 3.3.
- IoT Security.

Regulatory Compliance for the Middle East

- National Electronic Security Authority (NESA)
- UAE Information Assurance Standards (IAS)
- Telecommunications and Digital Government Regulatory Authority (TDRA)
- UAE Information Security Regulation (ISR)
- Dubai Electronic Security Center (DESC)
- Dubai Cyber Security Strategy
- National Cybersecurity Authority (NCA)
- Essential Cybersecurity Controls (ECC)
- Saudi Arabian Monetary Authority (SAMA)
- SAMA Cyber Security Framework
- Communications and Information Technology Commission (CITC) Cloud Computing Regulatory Framework.

Security Posture Assessment

- Vulnerability Assessment.
- Penetration Testing.
- Web Application Security Assessment.
- Mobile Application Testing.
- Network Security Assessment.
- Security Code Review.
- Robot Penetration Testing.
- Cloud Security Assessment.



Cybersecurity & Compliance Services

End-to-End Cybersecurity, Risk Management, & Compliance Solutions

Training and Awareness

- Cybersecurity Training for Professionals.
- Cyber Awareness Training for Employees.
- Phishing Simulation.
- Awareness Campaigns.

Strategic Consulting

- Virtual Information Security Office (VISO).
- Security Technology Identification and Implementation.
- Managed Compliance Service Provider.
- Vendor Risk Management / Third Party Risk Assessment.
- Cyber Risk Insurance.

Digital Forensics and Incident Response

- Forensics Technology Services.
- Fraud Management.
- Ransomware.
- Business Email Compromise (BEC).
- Data Breach Investigation.
- IPR Theft.

Technology Partnerships



SSL Certificates + PKI



Web App Security (WAF + WAAS + DDOS + CDN)



Digital Risk Monitoring



Threat Intelligence Platform (TI)



Firewall & Network Security



Endpoint Security (EEP + EDR + MDR + XDR)



Email Security



SASE (SWG + SSE + ZTNA + RBI + DLP)



Data Protection



Network Access Control (NAC)



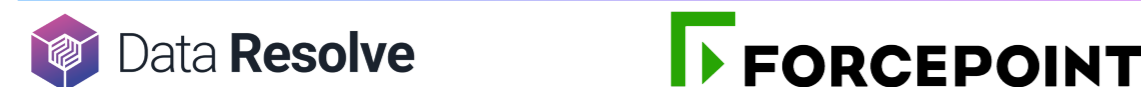
Vulnerability + Patch Management + EASM



Log + XDR + SIEM + SOC Management



UAM + UEBA



Security Awareness & Training



Technology Partnerships



Identity & Access Management (SSO + MFA + IAM + PAM + IGA)



Governance Risk Compliance Automation



Cloud Security Posture Management (CSRPM)



DNS Security



Cloud & Security Monitoring



API Security



OT Security



Mobile Security (MDM + MAM + MTD + UEM)



Breach & Attack Simulation



Network Segmentation



Security Audit



Application Security



Security Hardware (HSM)



Security Software



Data Privacy



Cyber Risk Quantification

